

# Guest Rental Policies

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## OUR GOAL—YOUR ENJOYABLE VISIT!

- ☑ In making reservations, a one-night deposit by major credit card is required. You must be over 21 years of age to reserve.
- ☑ Should for any reason a reservation be cancelled 14 days or more prior to arrival, a 75% refund of deposit is made. Sorry, but no refunds are made if reservation is cancelled less than 14 days before arrival.
- ☑ Each cabin, cottage or chalet is priced according to size, maximum sleeping capacity, amenities, and location. Please respect the posted maximum number of people each accommodation allows. Our accommodations do not allow pets unless otherwise noted. Pet friendly accommodations require an additional pet deposit. Unauthorized pets are subject to an additional Fine. **Smoking is permitted outside only.**
- ☑ The individual renting will assume responsibility for the rental accommodation during their stay. Either prior to or upon arrival a deposit will be placed on the credit card of the responsible party. In the event of damage, theft or the need for excessive cleaning, this credit card will be charged accordingly. A complete inventory is taken prior to and after each stay. We trust that each rental party will treat their accommodation with the care they would their own home. **All rental fees are due upon check-in.**
- ☑ We do require a 2-night minimum on all stays with the exception of holidays. 3-night minimum stays are required for July 4th, Thanksgiving, Christmas, New Year's, Easter and the October Leaf Season. Sorry, but we cannot assume responsibility for the weather. In case of early check-out, there are no refunds given.
- ☑ Check in time is 3 p.m. Check out time is 11 a.m. If a later departure time is required check with us first.
- ☑ Each accommodation is privately owned and comes with complete furnishings to make your stay comfortable. Fully equipped kitchens and linens are provided along with grills, TV/DVD, & firewood, if applicable.
- ☑ Hot tubs (if applicable to this cabin) are drained, cleaned, refilled & chemically sanitized prior to each guest's arrival. Since there may be health risks associated with the use of hot tubs, please use with discretion and at your sole responsibility. Please do not use body lotions & shower before using the hot tub. Replace Hot tub cover when not in use. We cannot assume responsibility for any occurrence associated with hot tub usage.
- ☑ Housekeeping services are provided just prior to your arrival. We do not provide daily housekeeping service or daily garbage pick up, so be sure to let us know upon arrival of any special requests.
- ☑ To ensure your best guest experience, we perform regular pest control on all accommodations; however, since these accommodations are located in wooded, mountainous areas, we cannot guarantee that they will be 100% pest free. Sorry, we cannot offer refunds for pests; but should you experience difficulty, please contact us and we will do our best to help.
- ☑ Occasionally during the winter months it may be necessary to have a 4-wheel drive vehicle to safely maneuver our steeper mountain roads.
- ☑ We cannot be responsible for lost or stolen items. So please take care of your valuables and exercise good judgement.

**WE HOPE YOU HAVE A MOST ENJOYABLE STAY. IF WE CAN ASSIST IN ANY WAY,  
PLEASE CONTACT OUR STAFF.**

**Vacation**  
**Rentals 4U**

**THANK YOU SO MUCH FOR STAYING WITH US—COME BACK SOON!**  
**(423) 253-7067 or (423) 807-1888**